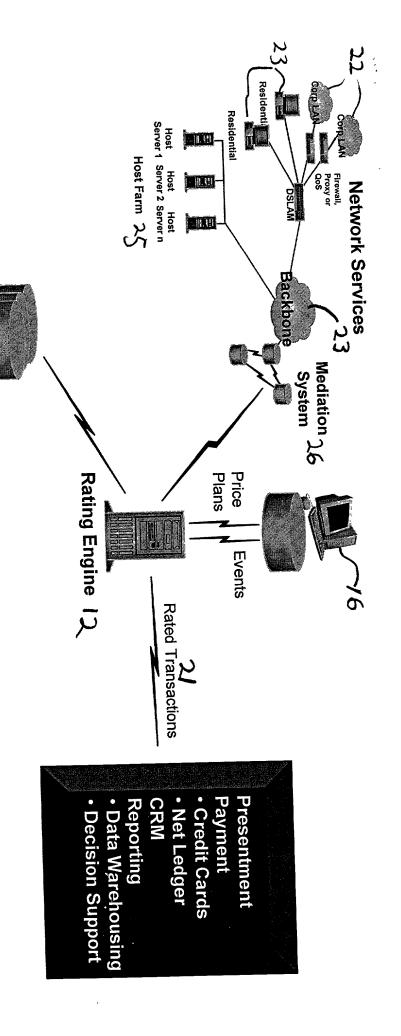


Fig. 2



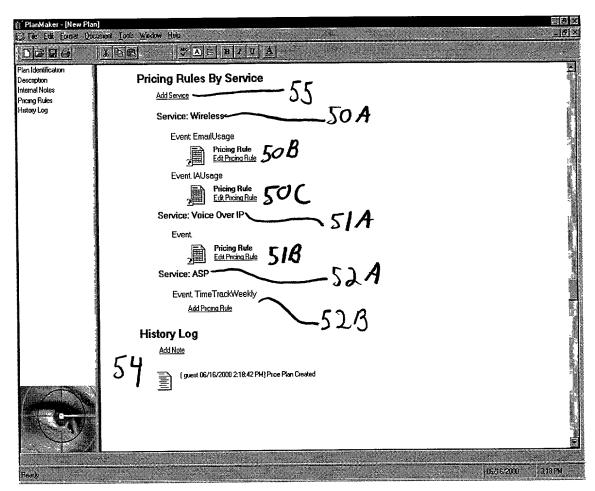
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             batchIDOption="hourly">
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             - <![CDATA[
                                                     <FileExternalEventHandler>
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                </ConfigurationData>
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Figure 3

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Figure 5



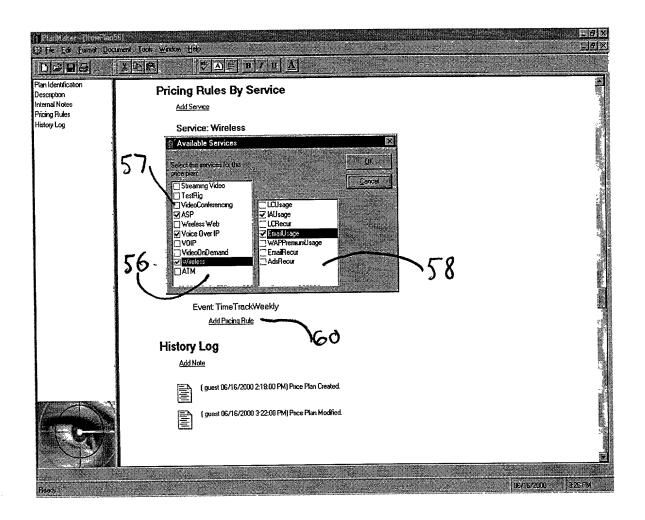
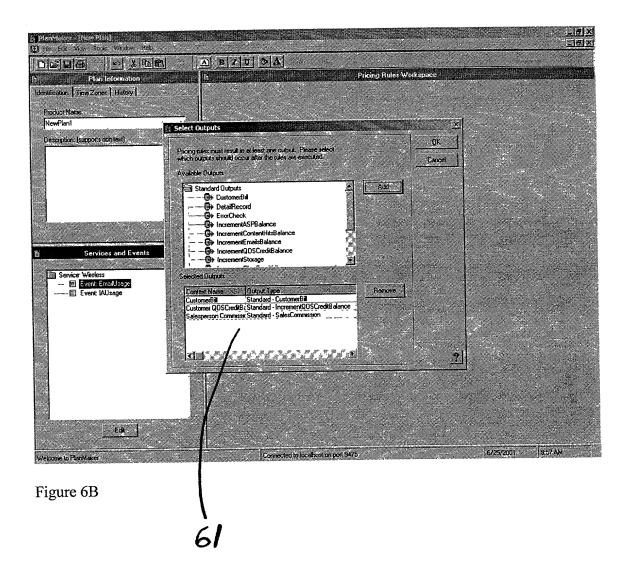


Figure 6A



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Figure 7

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Reliability Metrics

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Figure 9

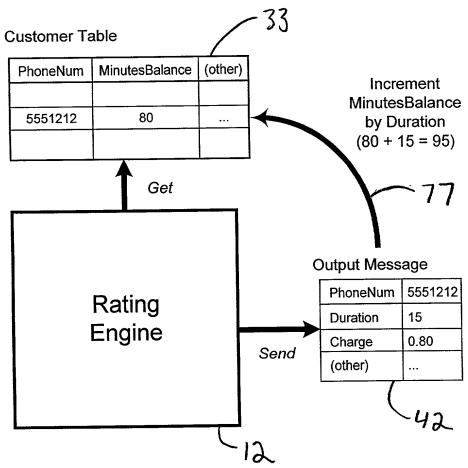


Figure 10

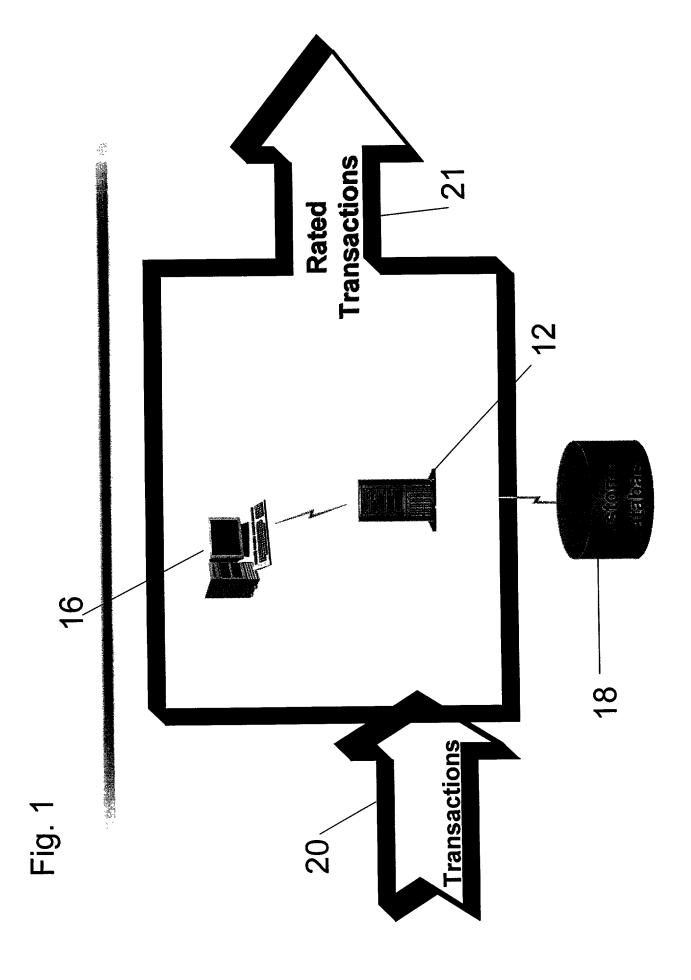
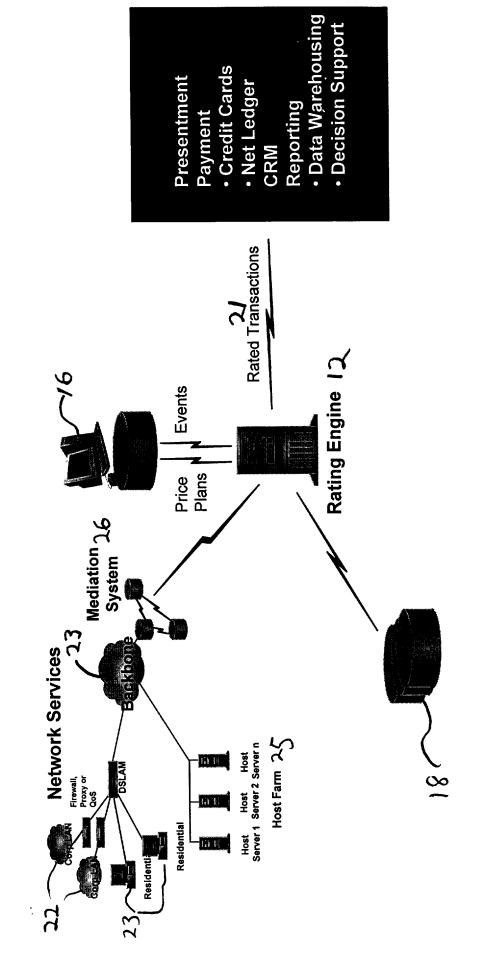


Fig. 2



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f		30	.l 	7	<u>L</u>	-			3	<u> </u>		<u> [</u>	<u> </u>	7		-	<u> -</u>	8	<u> </u>	N	<u> </u>	[2]

Gives 100% Discount it 50% of minutes rated poor 20% Discount if 20% of minutes rated fair

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